Intuitive Surgical, Inc. Annual Meeting of Stockholders April 27, 2023

AGENDA

- 1. Meeting Called to Order
- 2. Announcement of Inspector of Election
- 3. Announcement of Quorum
- 4. Presentation of Proposals
- 5. Voting
- 6. Results of Voting
- 7. Adjournment
- 8. Management Presentation
- 9. Questions & Answers

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Annual Shareholder Meeting 2023

Gary Guthart, Ph.D

Chief Executive Officer, Intuitive

April 27, 2023

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Forward-looking statement

These slides and any accompanying oral presentation by Intuitive Surgical, Inc. contain estimates and forward-looking statements. Actual results may differ materially from those expressed or implied as a result of certain risks and uncertainties. These risks and uncertainties are described in detail in the Company's Securities and Exchange Commission filings. Please do not place undue reliance on these forward-looking statements, which speak only as of the date of this presentation.

Note: Some products discussed in this presentation may not be available without regulatory clearance. These products are therefore not for sale in this market. Please check with your local Regulatory contact for current status.

Our priorities



Patient value



Surgeon value



Hospital value



Payor value



Employee value



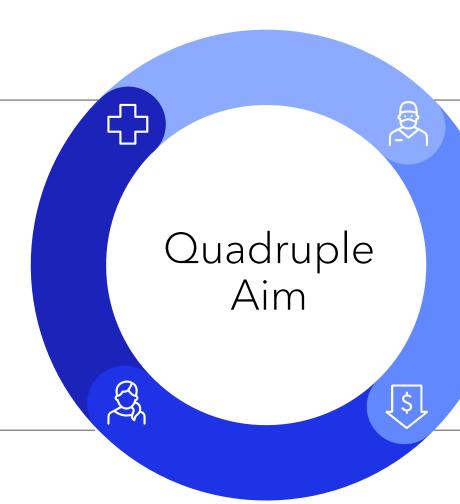
Shareholder value

Better outcomes

Length of stay
Consistency of outcomes
Surgical site infections
Complications
Return to OR
Readmission

Better patient experience

Recovery
Conversions
Outpatient versus inpatient

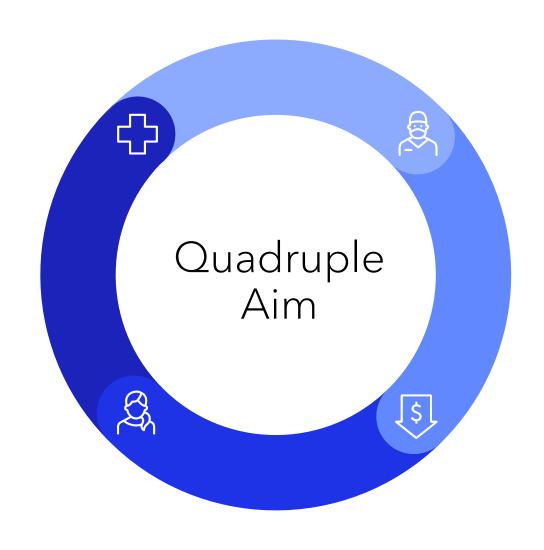


Better care team experience

Ergonomics
Dedicated teams
OR efficiencies
Analytics
Training

Lower total cost of care

Clinical cost
Direct costs
Clinical variation



EImprove patient access

Our mission

We believe that minimally invasive care is life-enhancing care. Through ingenuity and intelligent technology, we expand the potential of physicians to heal without constraints.

Our vision

We envision a future of care that is less invasive and profoundly better, where diseases are identified early and treated quickly so patients can get back to what matters most.

1,800,000+

Procedures performed on da Vinci® systems in 2022

3,000+

Peer-reviewed articles published in 2022

1,200+

Da Vinci systems placed in 2022

12,000,000+

Procedures performed on da Vinci systems to date¹

34,000+

Peer-reviewed articles published to date²

7,700+

Da Vinci systems in hospitals globally¹

^{1.} As of March 2023.

^{2.} As of November 2022.

2022 commentary

Objectives

Outstanding customer support in the face of pandemic disruption

Execution in robotic and digital platforms for new indications and markets

Diversified growth outside of the U.S. beyond urology

General surgery growth in the U.S.

Challenges

Supply chain disruption, inflation in supply pricing

Foreign exchange impact on revenue

Staffing constraints in some hospitals limited access to surgery

COVID waves slowing procedures in China

Areas of strength

Benign general surgery growth in the U.S.

Procedure growth in OUS markets

Ion® adoption

Early stage of adoption of digital technologies: Hub, My Intuitive

Strong NPS scores

Q1 results

26%

Procedure YoY growth rate

12%

Install base YoY increase

\$1.70

Billion in revenue (14% YoY)

67.2%

Pro-forma gross margin*

2023 procedure guidance

18-21%

Procedure growth rate

Increased investment

20%

Increased YoY pro-forma operating expenses

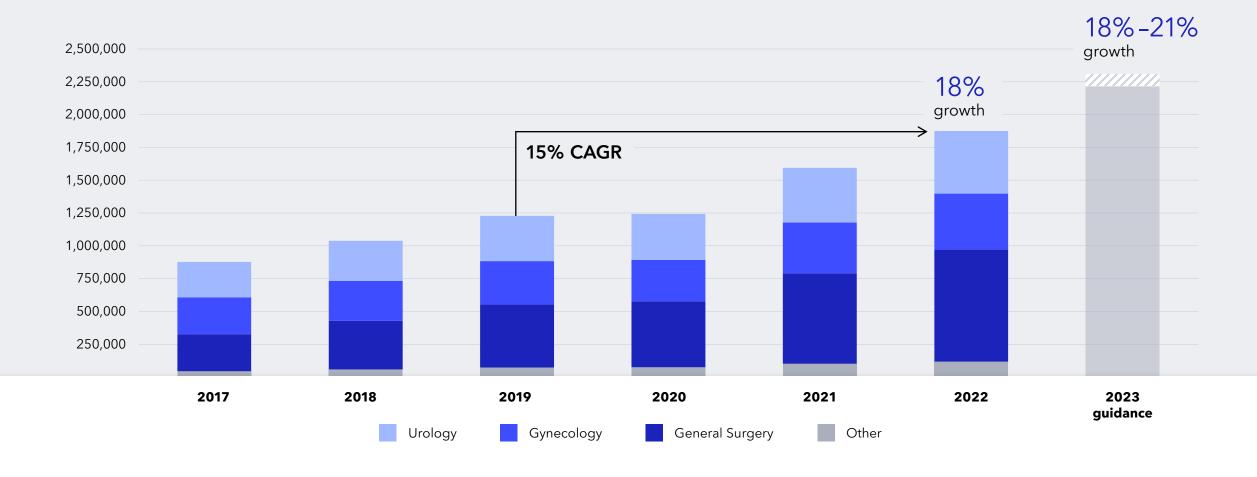
Environment

Positive diagnostic and surgical trends

Staffing constraints at hospitals

^{*} A reconciliation of GAAP gross profits to pro-forma gross profits is detailed in the Company's 8-K filed with the SEC on April 18, 2023.

Worldwide procedure trend

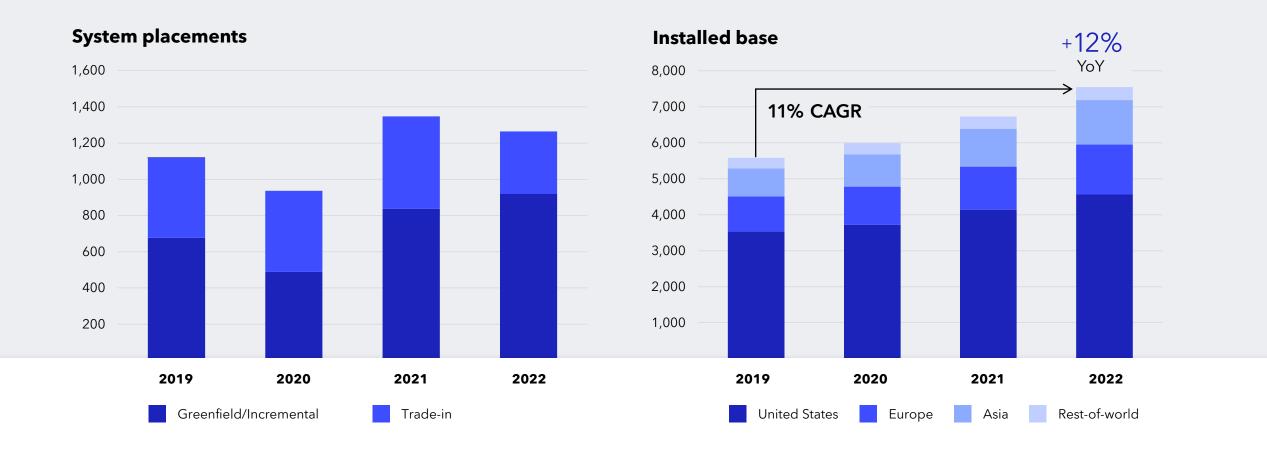


Source: Intuitive 2022 earnings and Q1 2023 earnings.



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Worldwide capital trend



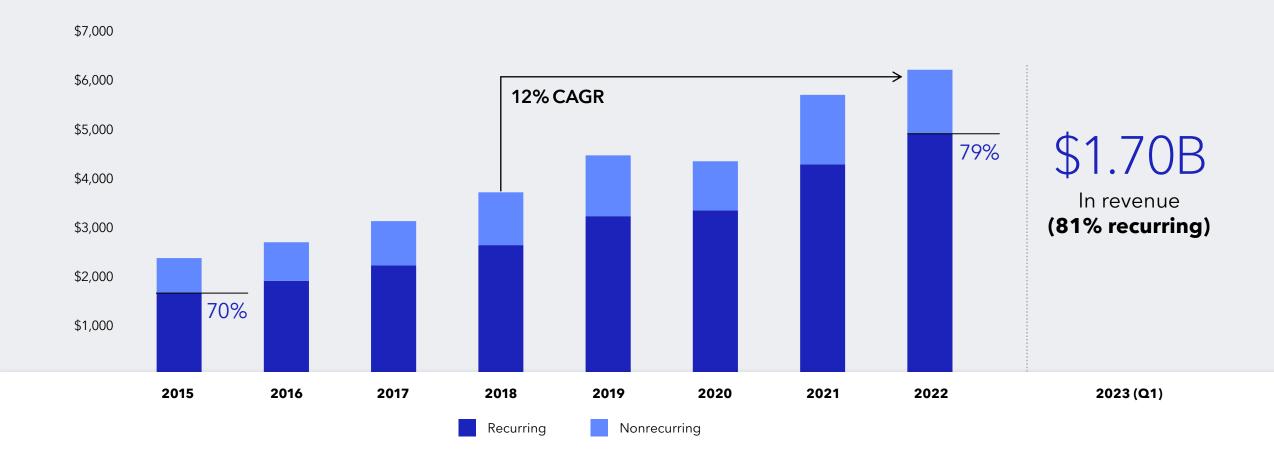
Source: Intuitive 2022 earnings and Q1 2023 earnings.

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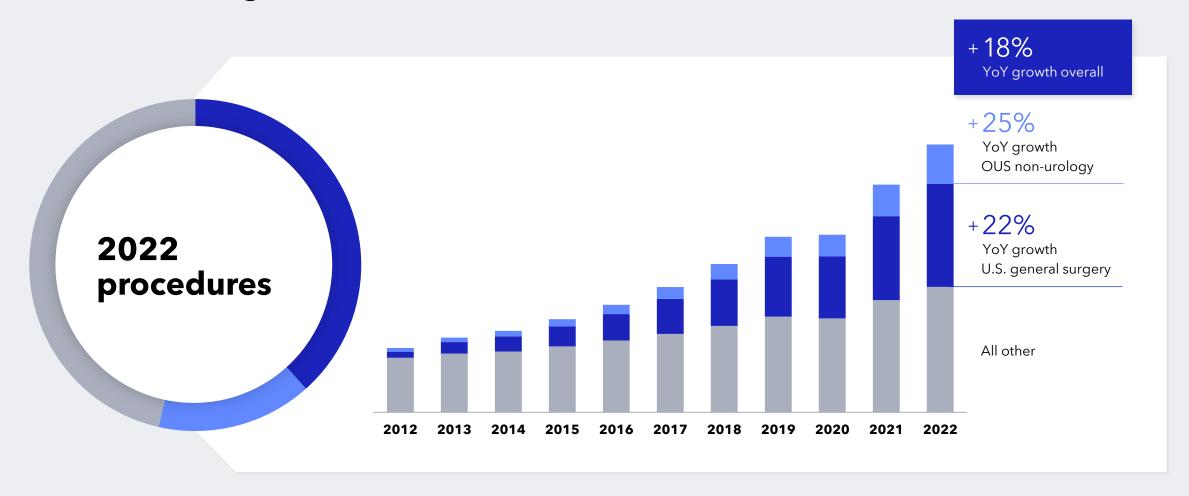
Revenue trend

(USD, in millions)



Source: Intuitive 2022 earnings and Q1 2023 earnings.

Procedure growth drivers



Source: Intuitive 2022 earnings.

Customers continue to reinvest

Phase 1

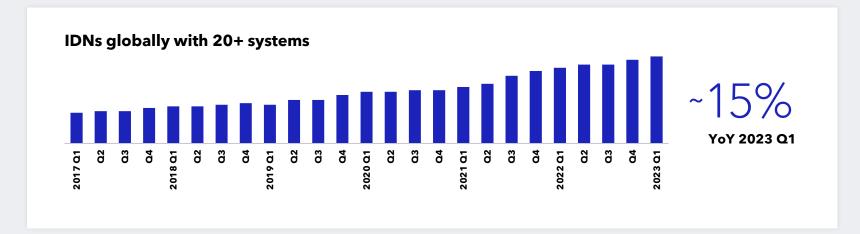
Adopt

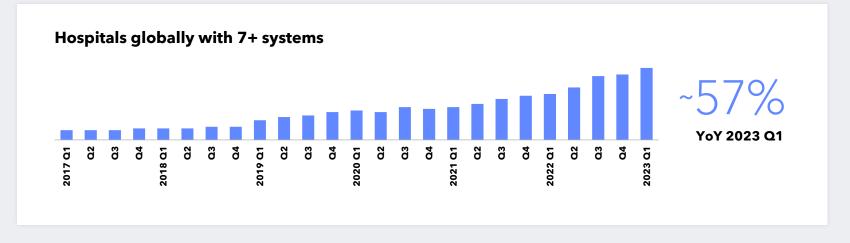
Phase 2

Operationalize

Phase 3

Standardize







Lung cancer incidence

200K+

United States

Currently available

1M+

China

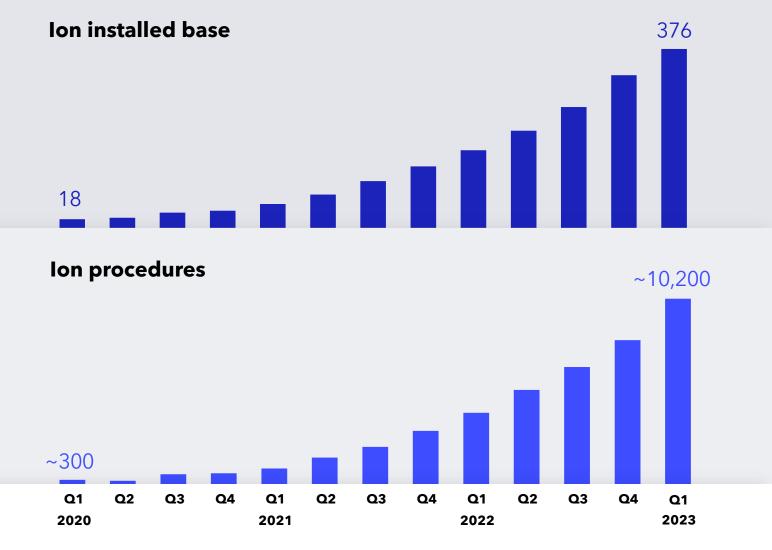
Green Channel pathway

300K+

Europe

CE Mark received

Demand for Ion has been robust





Studies and submissions

Colorectal IDE

Underway

Thoracic IDE

Underway

Geographic clearances

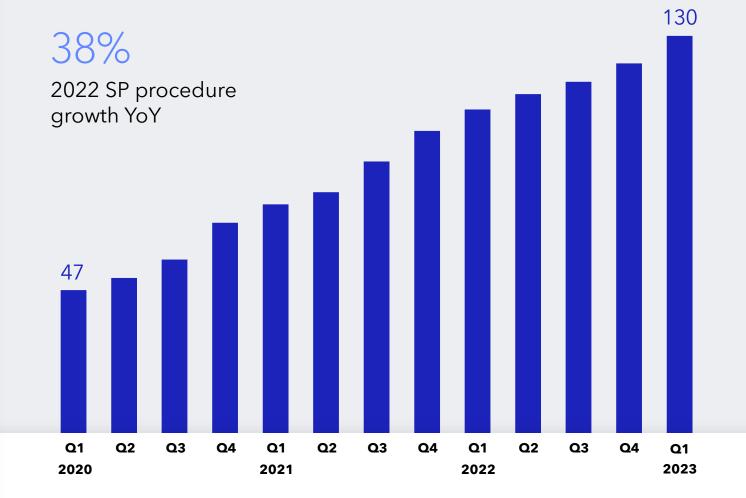
U.S. Clearance - URO & TORS

Korea Broad Clearance

Japan Broad Clearance

SP progression

SP installed base



Our digital ecosystem helps support the episode of care

Simulation



Intuitive Hub



My Intuitive





Learning >25% YoY installed base growth¹



>200% growth in da Vinci procedures captured¹

Inside the OR



Outside the OR >575% YoY growth in registered users¹

1. As of Dec. 2022.

Serving customers matters



NPS classification

> World class: 70+

Excellent: 50-69

Good: **0-50**

Why?

Solutions help support the quadruple aim

Da Vinci service uptime: >99%*

Learning program innovation and excellence

Flexible capital acquisition models

Extended-use instruments

Custom hospital analytics

* Intuitive 2022 ESG Report.

Source: JD Power NPS Benchmark Study of U.S. customers.

We now supply products and services across the intervention continuum at industrial scale. We start with the end in mind.



Getting to a high-functioning robotically assisted interventional program takes engaging the customer pre- and post-surgery



Seamless integration of these tools and their dependability has changed the standard of care



When it all comes together, it creates a win, win, win, win for patients, care teams, providers, and payors



We are investing to operate consistently at industrial scale while driving our innovation edge



1.8 million+

Annual procedures

69
Countries

7,700+

Da Vinci systems in hospitals globally¹

1. As of March 31, 2023.

2023 priorities

Accelerate access to and quality of MIS by driving:

Increased utilization in focus procedures by country through training, commercial activities, and market access efforts

Innovation— Expanded indications, and launches of our new platforms Continuity of supply, product quality and services provision as we emerge from pandemic stresses

Increased productivity in functions that benefit from industrial scale

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